



CalViva Health
 Health Net Community Solutions
 7625 North Palm Avenue, Suite 109
 Fresno, California 93711

<November 10, 2023>

<Entity Name>
 <First name> <Last name>, <Title> or Administrator
 <Address>
 <City>, <State> <ZIP>

**Earn incentives in 2023 through Enhanced Care Management
 Provider Incentive Program**

Dear <Title>. <Last Name> or Administrator:

There are more opportunities to earn incentives in 2023 through our Enhanced Care Management (ECM) Provider Incentive Program¹.

To further align our ECM provider incentive program with expected outcomes, we are updating the 2023 ECM provider incentive program with an additional measure. The new measure does not impact your chance of earning incentives from the existing measures. See details below.

New measure: Schedule follow-up visits seven (7) days post hospital discharge (Rate are ECM PMPM)²

- ECM provider will support care coordination to ensure member is scheduled for ambulatory visit as follow-up within seven (7) days post hospital discharge.

Measure	Data Source	Calculation	
		Outcome	Rate
% of Members with ambulatory visit seven days post hospital discharge ³	Claims/Encounters	40% compliance	\$10.00
		38% - 39% compliance	\$5.00
		Less than 38% compliance	

CalViva Health is a licensed health plan in California that provides services to Medi-Cal enrollees in Fresno, Kings and Madera counties. CalViva Health contracts with Health Net Community Solutions, Inc. to provide and arrange for network services.
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Questions?

If you have questions about the program, please contact your assigned representative or contact CalViva Health at 888-893-1569.

Sincerely,

Martha Santana-Chin
Government Programs Officer
Medicare and Medi-Cal

¹The incentive program conditions and data requirements are subject to change at CalViva Health's discretion as the ECM benefit and program matures.

²All payouts will be paid as a per member per month (PMPM) for all ECM-enrolled member months. For information on payment timeframe, eligibility criteria, and other 2023 ECM Incentive measures please reference 2023 ECM Incentive Letter.

³Minimum of 600 member months to qualify for this measure.