

Amador, Calaveras, Inyo, Mono, and Tuolumne Q3 Community Advisory Committee Meeting

September 17, 2024 Minutes

ATTENDEES

- Dylan Houle: St. Vincent Preventative Family Services Community Health Worker/Housing Navigator
- Stephen Hartmann: Nexus Youth & Family Services Amador County Deputy Programs Director
- Emily Janoff: Mono County LHJ Epidemiologist
- Nina Machado: First 5 Amador/CAPC Executive Director
- Tami Mariscal: Tuolumne County BH Director
- Cathie Peacock: Sonora Area Foundation Board Member
- Stacey Meily: Calaveras County HHS BH Program Manager
- Medi-Cal Member 32

HEALTH NET ATTENDEES

Ayleen Dimailig, Sydney Turner, Vernell Shaw III, Sharon Rushing, and Annesha Land

The purpose of the Community Advisory Committees is to empower members to bring their voices to the table to ensure Health Net is actively driving interventions and solutions to build more equitable care. The CAC advocates for Health Net members by ensuring that Health Net is responsive to their diverse health care needs.

AGENDA ITEM	DISCUSSION	NEXT STEPS / ACTION	OWNER
Call to order, Introductions, & Agenda Overview	 Call to order at 12:03pm. Committee Members and Health Net staff introduced themselves. 	N/A	N/A
Diversity, Equity, and Inclusion (DEI) Training Program	Sharon Rushing (Senior Health Equity Specialist) reviewed Health Net's DEI trainings for providers and staff as required by DHCS. Committee provided feedback on the 4 trainings - Advancing Health Equity: Understanding Drivers and Increasing Accountability, Language Assistance Program/Services and Health Literacy, Cross-Cultural Communication and Competent Care for Diverse Populations, and Transgender, Gender Diverse Inclusive and Affirming Care. Committee members shared there is a need to educate providers on CalAIM and CalAIM services. When committee was asked what health-related social needs should be addressed, they mentioned an FQHC is no longer available which leaves a gap for Members. They also shared that most providers are not located regionally and Members will have to travel far to access services.	N/A	N/A

SB 1019 / APL 24- XXX: Non-Specialty Mental Health Services: Member Outreach, Education, and Experience Requirements	Sydney Turner (Director, Public Policy) reviewed Senate Bill 1019, a new requirement that addresses the historic underutilization of Non-Specialty Mental Health Services (NSMHS) by ensuring Members and PCPs are aware of all covered NSMHS. Health Net requested the committee's feedback on the development and implementation of an annual outreach and education plan for Members and PCPs about covered NSMHS. Committee recommended adding positive feedback on messaging like "it's okay to not be okay" to reduce shame. Committee pointed out that bland questionnaires don't consider medication impacts (if person is on medication). Preference for in-person outreach and events to engage the community effectively.	N/A	N/A
Population Needs Assessment & Local SMART goal	Sydney Turner shared information on the new Population Needs Assessment, which is a collaboration with other plans and local health department to identify the priority needs of the community. Vernell Shaw III (Director, Medi-Cal Regional Lead) shared each county's SMART goal with the committee and requested feedback – • Amador: By September 1, 2025, MCPs will collaborate with Amador County Public Health (ACPH) in targeting and outreaching to all members 0-21 years of age to engage and promote the completion of recommended immunizations, well-child exams and indicated treatment, oral health assessments, and fluoride treatment for 50% of its Amador County enrolled population. • Calaveras: From January 2024–December 2025, Calaveras County Public Health and the Managed Care Plans shall leverage the County's homevisiting program and other OB programs to improve post-partum visits between 7 and 84 days after delivery by 5% in all pregnant persons, specifically targeting Black and Native American persons. • Inyo: LHD and MCPs considering one of the two following goal-categories:(1) Improving maternal and adolescent	N/A	N/A

	health depression screenings by 50%; or (2) Follow up after ED visit for Substance Use Disorder (SUD) within 30 days, Depression screening and follow up for adults, Initiation and engagement of alcohol and SUD treatment. • Mono: Pending finalization From January 2024-December 2025, MCPs will collaborate with the Mono LHD in targeting XXXX members (with children 0-21 years of age) to promote the completion of well care visits for medical and dental. Our goal will focus on increasing completion of preventative care such as immunizations, physicals, oral health assessments and fluoride treatment by XX%. • Tuolumne: By June 2025, the Tuolumne County Managed Care Plans (MCPs) will support local efforts to reduce opioid and other drug-related deaths by 5% in the county by sharing data and supporting the coordination of the local opioid safety coalition, public health education & outreach activities. Committee Feedback • The Committee had a discussion on how the goal was chosen. They also wanted to understand how these goals will be tracked and if there is oversight. • There was no additional feedback.		
Community Sharing/Open Forum	Committee members were invited to share items for Community Sharing/Open Forum. Members requested support. • Meeting was adjourned at 1:30pm.	Will send out requested information to Members.	Program Manager of Community Advisory Committees

NEXT MEETING

Date: Monday - December 9, 2024

Time: 12pm – 1:30pm

Location / Dial-in #:

 $\underline{https://centene.zoom.us/j/96408129642?pwd=Uqzk7W1xwOiKNA2fZVIbIgE8hQNrZh.1}$

(669) 444-9171

(646) 931-3860

Meeting ID: 964 0812 9642

Passcode: 678009