

Health Net's Provider Search

HOSPITAL RATINGS AVAILABLE FOR YOUR USE

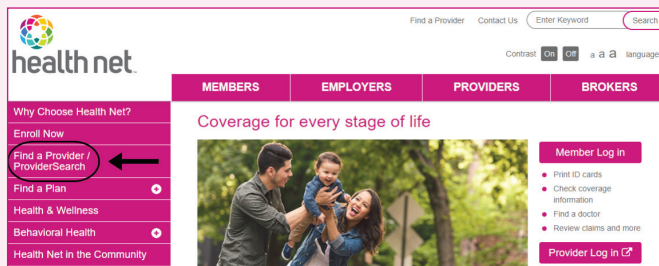
Whether you are planning for surgery or want to stay informed, you can now check how well a hospital rates on key areas of care. We link to the Cal Hospital Compare tool where you can find out how hospitals perform on:

- Patient safety practices and complication rates
- Maternity care outcomes
- Experience levels with specific procedures
- How other patients rated their experience of care. For example, whether they would recommend the hospital to family or friends.

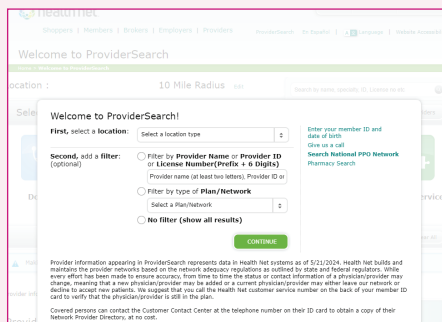
From our website at www.healthnet.com:

1 Find hospitals that are covered under your plan.

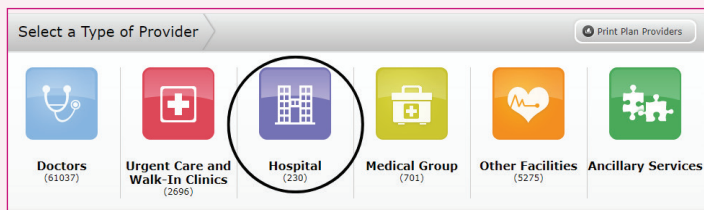
- Go to *Find a Provider/Provider Search*.



- Select your location, then your Plan/Network. Click Continue.



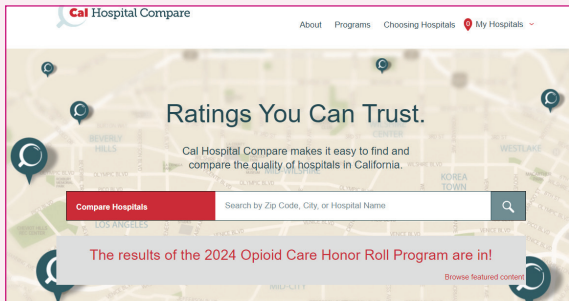
- Choose the Hospital icon. The hospitals in your plan's network will display.



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2 Select View Details on the hospital you want to look at.

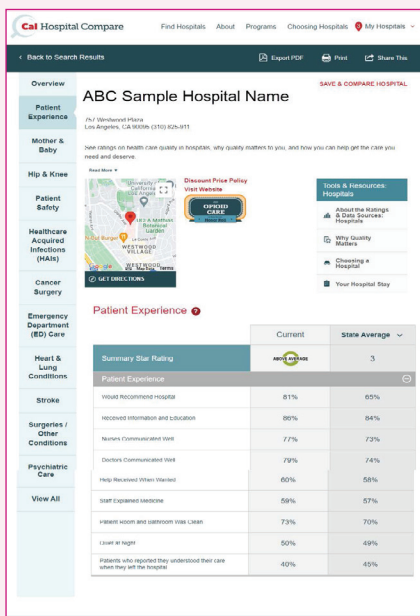
- Then select the *Cal Hospital Compare* link to reach **CalHospitalCompare.org**.
- In the Compare Hospital search field, enter a hospital's name or your ZIP code. Click the search icon.



- Click on the hospital's name in the left bar. A page of information on the hospital will open.

3 Explore the different types of ratings for the hospital.

- Areas of care are available to click on. The hospital's performance vs. the state average will display.
- If the hospital is on an Honor Roll, the specific Honor Roll icon will be displayed on the page.



Sample of Honor Roll Badges:



Talk to your doctor and choose the best place for your needs.

Please note: Some hospitals that appear in the Cal Hospital Compare site are not a part of your plan's network. Please check that the hospital is in your plan's network prior to utilizing services.

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Scan to view
Hospital
Ratings

Step
1



Open your camera app and point your device at the QR code.

Step
2



Once your camera scans the code, click the link banner that appears on your screen.



Health Net is contracted with Medicare for HMO plans. Enrollment in Health Net depends on contract renewal.

