

PROVIDER Update



REGULATORY | MARCH 14, 2025 | UPDATE 25-270 | 2 PAGES

DHCS Issues New Claim Payment Requirements for Family Planning Services

These new guidelines could impact how Plans and delegated PPGs pay claims

The California Department of Health Care Services (DHCS) released a draft All Plan Letter (APL) that provides the Plan and delegated entities, including participating physician groups (PPGs), with guidance on eligible provider payment requirements applicable to Medi-Cal Targeted Rate Increases (TRI), effective for dates of service on or after January 1, 2024. Provisions of the draft APL about comprehensive family planning services supersede APLs 10-003 and 10-014 with retroactive effect.

Effective for dates of service on or after January 1, 2024, the California Senate Bill (SB) 94 fee schedule on the TRI website (refer to <http://bit.ly/SB94-Family-Planning-Fee-Sched>) shall be used instead of the TRI fee schedule when one of the following CPT codes is billed with one of the following diagnosis codes:

CPT codes: 99202-99204, 99211-99214

Diagnosis codes: Z30.011, Z30.013, Z30.014, Z30.015, Z30.016, Z30.017, Z30.018, Z30.019, Z30.012, Z30.02, Z30.09, Z30.430, Z30.2, Z30.40, Z30.41, Z30.431, Z30.46, Z30.42, Z30.44, Z30.45, Z30.49, Z30.8, Z30.8, Z30.9, Z31.430, Z31.438, Z31.5, Z71.83, Z31.440, Z31.441

In addition, the SB 94 fee schedule applies regardless of whether the physician or other provider is contracted or non-contracted.

Online resources

For more information, refer to the DHCS' draft All Plan Letter at <https://bit.ly/DHCS-Draft-APL-SB94>.

The Plan offers resources you can use to educate staff and help ensure compliance. Go to www.healthnet.com > *Providers* > 2024 DHCS Targeted Rate Increase for Select Medi-Cal Services > *Get Resources*. You can also visit the links below or scan the respective QR codes.

THIS UPDATE APPLIES TO:

- Participating Physician Groups

LINES OF BUSINESS:

- Medi-Cal
 - Amador
 - Calaveras
 - Inyo
 - Los Angeles
 - Mono
 - Sacramento
 - San Joaquin
 - Stanislaus
 - Tulare
 - Tuolumne

PROVIDER SERVICES

Medi-Cal (including CS and ECM providers)



– 800-675-6110

PROVIDER PORTAL

provider.healthnetcalifornia.com

PROVIDER COMMUNICATIONS

provider.communications@healthnet.com

Resource	URL	QR code
FAQs	https://bit.ly/TRI-FAQs	
Communications	https://bit.ly/TRI-Communications	

Additional information

Providers are encouraged to access the provider portal online at provider.healthnetcalifornia.com for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more.

If you have questions regarding the information contained in this update, contact the Health Net Medi-Cal Provider Services Center at 800-675-6110.