

Health Net's ProviderSearch

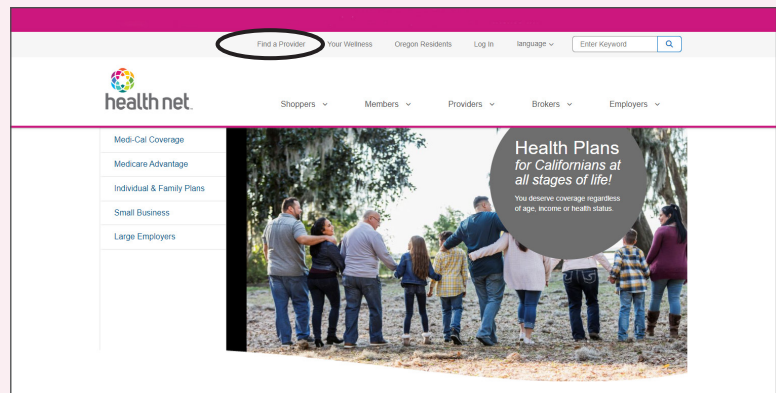
FIND A PROVIDER – FAST!

With ProviderSearch, you'll quickly find the most up-to-date listings of qualified in-network doctors, urgent care centers, hospitals, and other types of health care providers near your home or work.

Find your provider

Here's how:

- 1 From our home page (www.healthnet.com), select *Find a Provider/ ProviderSearch*.
- 2 Select a plan year and enter a location (street address, city, county, or state).
- 3 Narrow your search by Provider Name/ID/License Number or by Plan Network.
- 4 Select a type of provider (Doctors, Hospital, Medical Group, etc.) to get your results.
- 5 Further narrow your search by plan type, specialties, gender, and languages spoken. For Chiropractic, Acupuncture, Vision, Dental and Behavioral Health providers, please select *Ancillary Services*.
- 6 Finally, you can choose to print, export or email your search results.



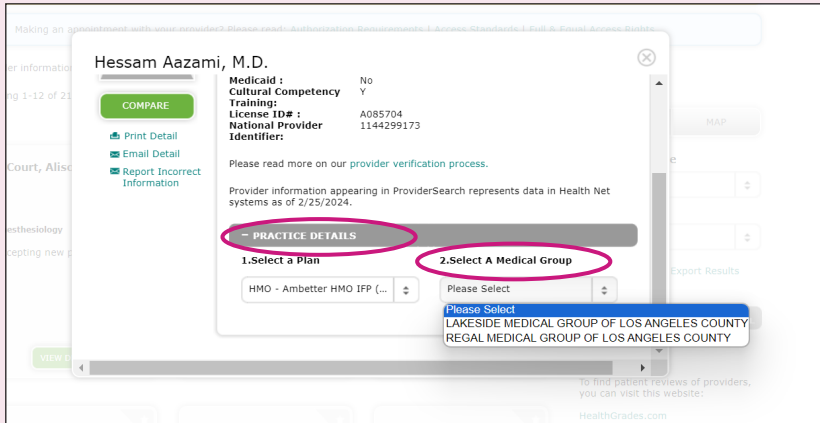
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- If you're an Out of State PPO member, or you're traveling outside of California, please choose "Search National PPO Network" when visiting ProviderSearch.

Finding provider details

Use these steps to find details needed to complete your enrollment application or change your primary care provider (PCP).

- 1 Follow the steps on page one to find a doctor.
- 2 Locate the doctor you want.
- 3 Select “View Details” to see the doctor’s information in a pop-up box.
- 4 Scroll down to “Practice Details” and choose a medical group from the drop-down options.



Questions?

Call the number located on your member ID card.

- 5 After selecting a medical group, go to the top of the pop-up box to see the Group ID/PPG ID (a 3 or 4-digit code) and Physician ID (6-digit code). Use these codes to complete enrollment applications or change your Primary Care Physician (PCP).

