

Find CalAIM Resources, Trainings and Tools in One Central Place

It's quick and easy to get important information

Use the CalAIM Resources for Providers site to support your Medi-Cal patients with Enhanced Care Management (ECM), Community Supports (CS), Doula and Community Health Worker, among other things.

To access the information, go to www.healthnet.com/providers/CalAIM. On the site you will find:

- **General CalAIM information** – Includes provider guides, claims/invoice submission processes, and electronic data interchange (EDI) instructions available in English and other languages.
- **Trainings and webinars** – these cover data sharing, prior authorizations, claims billing and more.
- **Forms and tools** – additional forms and resources have been added for providers including:
 - **Community supports** – includes data sharing, referral forms, authorization guides.
 - **findhelp platform** – identify resources and support staff when searching for local services.
 - **Enhanced care management** – includes completion assessments, referrals, patient care plan form, and data sharing.
 - **Provider directories** – search for physicians, hospitals, and other providers.
 - **Doula services** – information about doula service benefits and documentation of visits.
 - **Community health worker** – recommendations for community health worker services.
 - **Street medicine** (coming soon).
- **Data collection** – provider interest form and certification application for providers who are interested in becoming an ECM or CS provider.
- **Communications** – an archive of CalAIM-specific provider notifications to help you stay current with the latest information.
- **Workflows** for CS, ECM, doulas, street medicine, and community health workers that show the stages, from referrals to billing, for each of these services in a simplified step-by-step process. These workflows provide a visual guide for providers who are new to CalAIM.
- **CalAIM incentives** – the Department of Health Care Services CalAIM incentive payment program and ECM provider incentive.
- **Access** to frequently asked questions (FAQs).

CalAIM Resources for Providers

What is CalAIM?

CalAIM (California Advancing and Innovating Medi-Cal) is a multi-year initiative by the California Department of Health Care Services (DHCS) to improve the quality of life and health outcomes of Medi-Cal members through broad delivery system, program and payment reform across the Medi-Cal program. (Note, Community Supports (CS) program services are available for Cal MediConnect enrollees.)

This resource page has been developed to provide tools and resources to help providers easily navigate the CalAIM program so they can better serve our members. On this page you will find the most current information – guides, forms, trainings and more – as well as the latest updates from our Plan. This page will be updated as new information and guidelines are available.

New To CalAIM

Community Supports workflow

Doula workflow

Street Medicine workflow

Enhanced Care Management workflow

Community Health Worker workflow

Training & Webinars **General Information** **Forms & Tools**

CalAIM training

Guides & Processes

Forms & Tools

FAQs

Communication resources

Data Collection

CalAIM FAQs

Communication resources

Data collection resources



The site is updated often; check back for new and updated information.

Community Health Plan of Imperial Valley (“CHPIV”) is the Local Health Authority (LHA) in Imperial County, providing services to Medi-Cal enrollees in Imperial County. CHPIV contracts with Health Net Community Solutions, Inc. to arrange health care services to CHPIV patients. *Health Net Community Solutions, Inc. is a subsidiary of Health Net, LLC and Centene Corporation. Health Net is a registered service mark of Health Net, LLC. All other identified trademarks/service marks remain the property of their respective companies. All rights reserved.