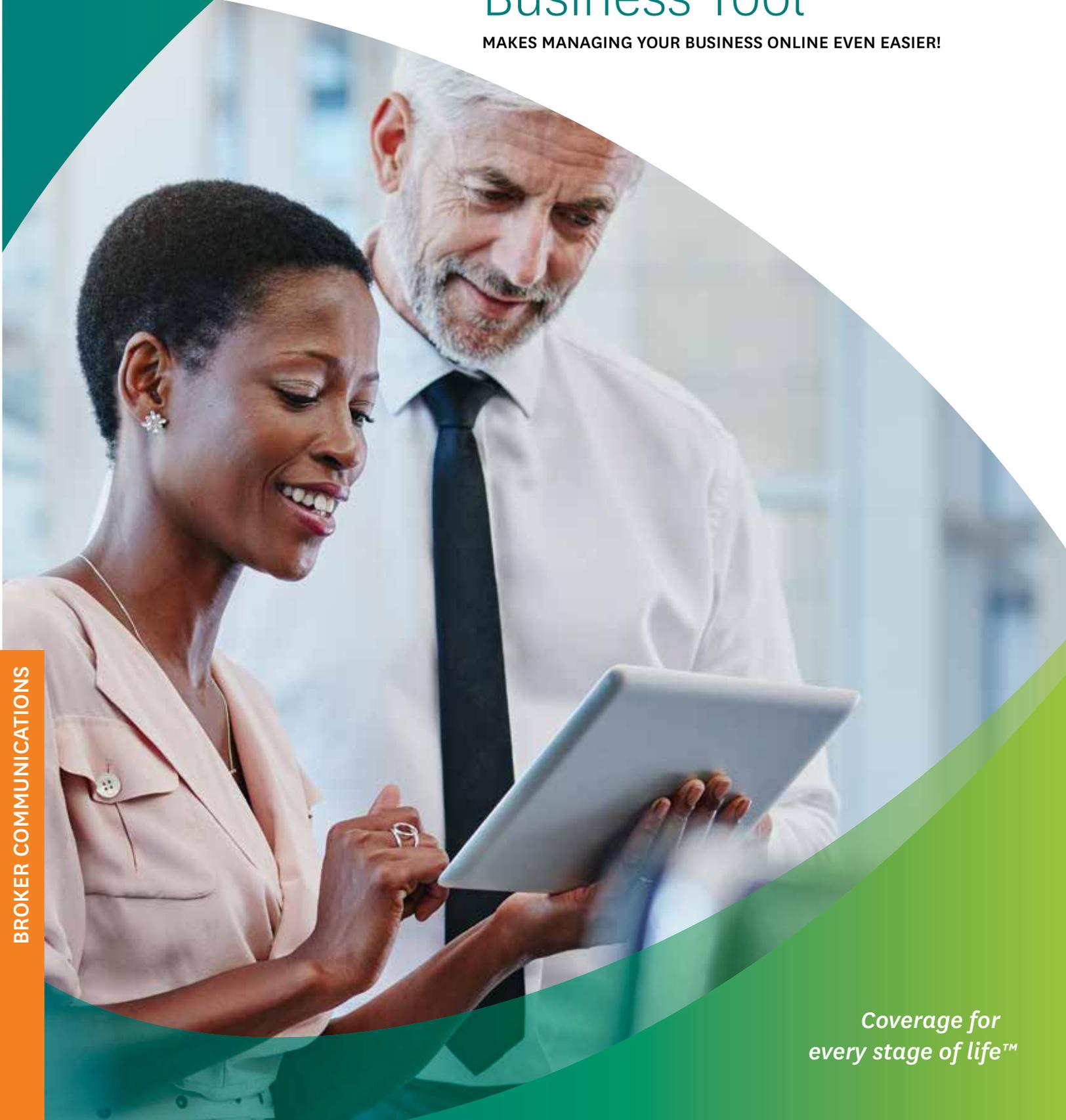




*Health Net of California, Inc. (Health Net)
Health Net Life Insurance Company*

Broker Book of Business Tool

MAKES MANAGING YOUR BUSINESS ONLINE EVEN EASIER!



BROKER COMMUNICATIONS

*Coverage for
every stage of life™*



Simple to Use, Easy to Understand

It's easy to view your Health Net business in ways that work for you. With user-friendly search features, you'll save time by going straight to the information you need – right when you need it. Start using our Broker Book of Business tool today:

- Log in to your broker account at www.healthnet.com.
- Click on *Book of Business & Commissions* in the navigation bar spanning across the page.
- From here, you can click one of two tabs: *Groups* or *View Commissions*.



Your Book of Business is available online. We know it can be challenging to manage your accounts. Our Book of Business feature gives you the tools you need to make doing business easier. And best of all, you get results quickly and conveniently.

Groups

Home > Broker > Book of Business & Commissions > Groups

MY DASHBOARD | BOOK OF BUSINESS & COMMISSIONS | CUSTOMER STATUS & ACTIVITY | SALES TOOLS & QUOTING | CONTRACTING, CERTIFICATION & SUPPORT

Individuals & Families | Groups | View Commissions

Groups

Search Within Book of Business Your Groups Plan

Choose a search criteria and enter the appropriate search terms you are looking for.

Current Search Filter

Status: Active

Group's Name:

Parent Group ID:

Group Suffix ID:

Status: Active

Alert Type: Do not filter by Alert Type

Official Enrollment Date: To:

Renewal Date: To:

Plan Name:

Plan Type: Select...

CLEAR SEARCH

Showing 1 - 2 of 2 Groups

Go to page 1 of 1

1 Search options

Choose your search option to view your group client status.

- Group name
- Parent group ID
- Group suffix ID
- Status (use drop-down menu)
- Alert type (use drop-down menu)
- OED (official enrollment date)
- Renewal date
- Plan name
- Plan type (use drop-down menu)

2 At any time, you can select this icon to save your search results directly into a Microsoft Excel file.

3 At any time, you can select this icon to print your search results.

4 Select this link to download an Excel spreadsheet containing the subscriber details for *all* active subscribers in *all* group suffixes tied to the parent group. You can then sort/save/print the data.

5 Alerts legend helps you understand what each of the Alert icons means.

6 Selecting the plus (+) icon on the parent group will expand to show you the group suffixes.

Search results

Sort your results based on your business need – by group name, parent group ID, group suffix ID, OED, renewal date, status – whatever you prefer.

The screenshot shows the 'Groups' search interface. At the top, there are navigation tabs: 'Individuals & Families', 'Groups', and 'View Commissions'. Below these is a search filter section with the following fields:

- Group's Name: [Text Input]
- Parent Group ID: [Text Input]
- Group Suffix ID: [Text Input]
- Status: Active (dropdown)
- Alert Type: Do not filter by Alert Type (dropdown)
- Official Enrollment Date: [Date Picker]
- Renewal Date: [Date Picker]
- Plan Name: [Text Input]
- Plan Type: Select... (dropdown)

Buttons for 'CLEAR' and 'SEARCH' are at the bottom right of the filter section.

Below the filter is a table with columns: Group Name, Parent Group/Group Suffix ID, Plan Type & Name, and Alerts. The table shows three rows of data. A callout box titled 'What do the Alert Icons mean?' is overlaid on the table, listing the following alert types:

- Individual or Group has **Termed**.
- This subscriber may have had a rate **Increase** within the last 60 days.
- Individual or Group is **Delinquent**. Future payment may be scheduled; hover over the \$ icon for this Individual or Group for more info.
- Group is up for **Renewal** within the next 60 days.
- Individual or Group will terminate within 90 days.

A note at the bottom of the alert legend states: 'Alerts are current as of 04/08/2014.'

The table data is as follows:

| Group Name | Parent Group/Group Suffix ID | Plan Type & Name | Alerts |
|-------------|------------------------------|--|--------|
| GROUP ONE-A | A0001A | S PPO 30/60/3000/0/0% GF+ | \$ |
| GROUP ONE-A | A0001A | CA PPO 08C PLANS S PPO 30/60/3000/0/0% GF+ | \$ |
| GROUP ONE-B | A0001B | CA PPO 08C PLANS S PPO 30/60/3000/0/0% GF+ | \$ |
| GROUP TWO-A | A0002A | S PPO 30/60/3000/0/0% GF+ | \$ |

7 Group Details tab

Your search results come up quickly and are easy to read. Then just click on a group name to get the demographic detail for each group. The group details tab includes:

- Group number
- Group administrator
- Group administrator and billing addresses
- Group state
- Cancellation date
- Group status
- Active subscribers/members
- Cancelled subscribers

8 View Subscriber List

Click on View Subscribers List to see all of the group's subscribers. Then click on the subscriber's name to view their details, including their dependents.

Showing 1 - 2 of 2 Groups Go to page 1 of 1

| Group Name | Parent Group/ Group Suffix ID | Plan Type & Name | Official Enrollment Date | Renewal Date | Status | Broker ID | Alerts |
|-------------|----------------------------------|--|-----------------------------|-----------------|--------|--------------|--------|
| GROUP ONE-A | A0001A | 5 PPO 30/60/3000/0/0% GF+ | 01/01/2012 | 09/01/2012 | Active | CABRKR | 5 |
| GROUP ONE-B | A0001B | CA PPO 060 PLAND S PPO 30/60/3000/0/0% GF+ | 01/01/2012 | 09/01/2012 | Active | CABRKR | 5 |
| GROUP TWO-A | A0002A | 5 PPO 04 L3/30/0%/2500/0 NC | 01/01/2012 | 12/01/2012 | Active | CABRKR | 0 |

Group Detail: GROUP ONE-A

Group Details | Billing / Renewal Information

Contact Information

Parent Group Name: GROUP ONE-A
 Suffix Name: GROUP ONE-A
 Group Number: A0001A
 Group Admin: JIC ADMIN
 Group Admin Address: 123 TREE LOG ANGLE
 Group Phone Number: (222) 555-
 Group State: CA
 Broker Firm ID/ Firm Name: CABRKR / BROTHER

Group Status

Group Status: Active
 Active Subscribers: 8
 Active Members: 8
 Cancelled Subscribers: 4
 Group NC Code: 0134
 Rating Type: 8
 Key Dates: Original Effective: 12/01/2008, Renewal: 12/01/2008, Cancellation: 12/01/2008

View Subscribers List

Individuals & Families | Groups | View Commissions

View Subscribers List

Subscribers

Click on Subscribers information is available below. To view details for a given subscriber, including dependent information, please click on a Subscriber name.

You can modify your search by entering or changing values below and clicking search.

Subscriber's name: Plan Type: 1
 Subscriber ID: Status: 2
 Plan Name:

Showing 1 - 4 of 4 Groups Go to page 1 of 1

| Subscriber Name | Subscriber ID | Plan Type & Name | Status | Alerts |
|-----------------|---------------|--|-----------|--------|
| PAPA BEAR | R0000001 | SMALL BUSINESS PLANS - NP EXCELLENCE/SELV - NC SBC Silver P04 20 Standard (PlanType 8) | Cancelled | |
| BROTHER BEAR | R0000002 | SMALL BUSINESS PLANS - NP EXCELLENCE/SELV - NC SBC Silver P04 20 Standard (PlanType 8) | Cancelled | |
| BROTHER BEAR | R0000003 | SMALL BUSINESS PLANS - NP EXCELLENCE/SELV - NC SBC Silver P04 20 Standard (PlanType 8) | Cancelled | |
| BROTHER BEAR | R0000004 | SMALL BUSINESS PLANS - NP EXCELLENCE/SELV - NC SBC Silver P04 20 Standard (PlanType 8) | Cancelled | |

Subscriber Details: PAPA BEAR

View Subscribers List

(See below for Dependent Details)

| Contact Information | | Plan Details | |
|-----------------------------|-------------------|---------------|--|
| Subscriber Name | PAPA BEAR | Plan Name | NC SBC Silver P04 20 Standard (PlanType 8) |
| Subscriber ID | R0000001 | Plan Type | SMALL BUSINESS PLANS - NP EXCELLENCE/SELV |
| Physical Address | 123 BIG TREE ROAD | Status | Cancelled |
| County | LOS ANGELES | Rating Region | 829 |
| DOB | 05/90 | CAL COBRA | No |
| Home Phone # | (555) 543-1234 | FED COBRA | No |
| Work Phone # | (555) 345-2222 | | |
| Language Indicator (spoken) | ENGLISH | | |

Dependent Details: PAPA BEAR

| Name | Relation | Physical Address | DOB | Age | Status | Min Eff Date | OAD |
|-----------|----------|-------------------|-------|-----|-----------|--------------|-----|
| PAPA BEAR | | 123 BIG TREE ROAD | 05/90 | 34 | Cancelled | 12/01/10 | No |

9 Billing / Renewal Information tab

Click this tab to find payment information, including:

- Due date
- Amount due
- Balance due
- Last paid date
- Last payment made
- Current premium (shown at a group suffix level)
- Original effective date (OED)
- Waiting period

9
Group Detail: GROUP ONE-A \$
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Group Details

Billing / Renewal Information

Payment Details

| | |
|--|------------|
| Balance Forward (Prior Balance) | \$0.00 |
| Current Period Amount Due | \$961.30 |
| Adjustments | \$0.00 |
| Payments | \$0.00 |
| Balance Due ? | \$961.30 |
| Due Date Of Current Bill | 07/01/2013 |
| Last Payment Made | 03/07/2013 |
| Last Payment Amount | (\$961.30) |

Renewal Details

| | |
|--------------------------------------|---------------------------------------|
| Current Amount (Premium) | \$961.30 |
| Renewal Month | September |
| Group Last Renewal Date | 09/01/2012 |
| Group Billing Address | 123 THIRD ST LOS ANGELES, CA 90010 |
| Billing Contact Phone Number | (222) 555-1212 |
| Enrollment | |
| Waiting Period Non-Management | First Of Month AFTER HIRE DATE |
| Waiting Period Management | First Of Month AFTER HIRE DATE |



Delegate various levels of access to brokers registered under your firm's ID

Set up and delegate which areas of your Book of Business you want your brokers to have access to in order to help them manage their accounts. To set up your brokers, go to [View and Manage Accounts > Manage Broker Accounts](#). The brokers who you have registered using your association ID number, will be displayed.

Select the broker name you are allowing or denying access for and check the roles you are delegating:

- New Business Quote & Proposal (SBG)
- New Business Quote Activity (SBG)
- Quoting Profile/Underwriting (SBG)
- Renewal Quote Activity (SBG)
- SBG Renewals
- Book of Business
- View Book of Business Commission Data
- 51-100 Group New and Renewal Quoting



Don't Wait.

Call your Health Net representative today for more information about our Broker Book of Business tool available at www.healthnet.com. It's one more way Health Net continues to make doing business with us even easier!

Not registered?

Go to www.healthnet.com/broker and click on *Register* to set up your secure user account.

Once registered, start using the Broker Book of Business tool and all of the useful services available at www.healthnet.com.