

HN-AHIP Site Access Instructions



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Health Net

Presentation for
*HN Brokers, HN Associates,
Optum Agents & Group Agents*

Presentation by
Health Net Broker Contracting

Before You Start ...

Please have the following information ready before you start. If you don't remember your NPN, a look-up window will be available on the registration page.

- If you are a Broker, you will need:
 - Your National Producer Number (NPN) _____
 - Credit Card (AmEx, Visa, or Master to pay for 2017 AHIP, General Compliance and Fraud Waste & Abuse Training)
 - Discounted Access Code: **HN2017**

- If you are a Health Net Associate, you will need:
 - Your National Producer Number (NPN) _____, **if applicable.**
 - Access Code is your **Associate ID #**. All eligible associate IDs are pre-registered in the system.

- If you are a Optum Agent, you will need
 - Pre Set Access Code. Please contact your Site Administrator for access code

- If you are a Group Agent, you will need
 - Pre Set Access Code. Please contact your Licensing Site Administrator for access code

2017 HN-AHIP Site URL Link

Copy and paste the link below to your web browser, then press “Enter” on your keyboard.

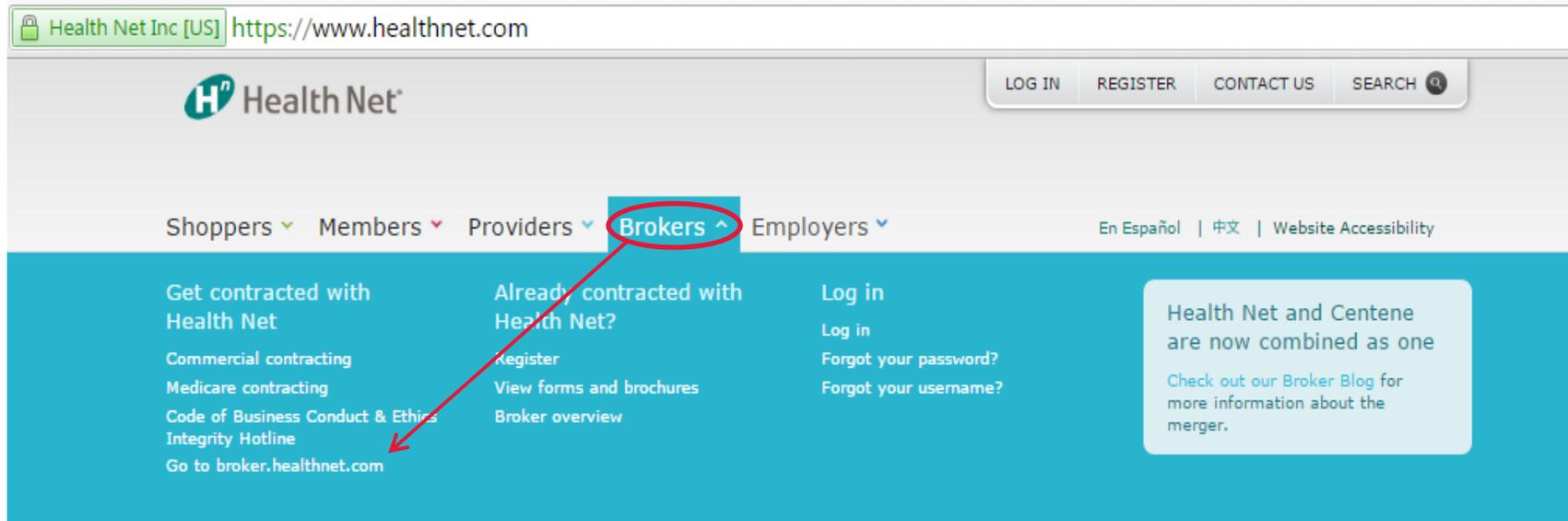
<https://healthnet.cmpsystem.com/>

Skip to slide# 8 if you are able to access the link above.



Alternative
Method to
HN-AHIP Site

Go to URL: <https://www.healthnet.com/>
Click on “Brokers” tab
Select - “Go to broker.healthnet.com”



The screenshot shows the Health Net website interface. At the top, there is a navigation bar with the Health Net logo on the left and links for LOG IN, REGISTER, CONTACT US, and SEARCH on the right. Below this is a secondary navigation bar with tabs for Shoppers, Members, Providers, Brokers, and Employers. The 'Brokers' tab is highlighted with a red circle, and its dropdown menu is open, showing options like 'Get contracted with Health Net', 'Commercial contracting', 'Medicare contracting', 'Code of Business Conduct & Ethics Integrity Hotline', and 'Go to broker.healthnet.com'. A red arrow points from the 'Go to broker.healthnet.com' link to the text in the instructions above. To the right of the dropdown menu, there are links for 'En Español', '中文', and 'Website Accessibility'. Below the navigation bar, there are three columns of content: 'Get contracted with Health Net', 'Already contracted with Health Net?', and 'Log in'. A fourth column contains a message about the merger of Health Net and Centene.

Alternative Method to HN-AHIP Site

Click on “Medicare Contracting”

Scroll to bottom of page
“Get Contracted”

Select
“Medicare Contracting”

The screenshot shows the Health Net Brokers website interface. At the top, there is a 'Welcome Brokers!' banner with navigation links for Home, Contact, and Welcome Brokers. Below this are two promotional tiles: 'Small Group 2.0' with a 'VISIT THE BROKER HUB' button, and a 'California large group new sale broker bonus' announcement. A 'CENTENE' logo and a link to the 'Broker Blog' are also present. The main content area is titled 'My Health Net' and includes a login form with 'User Name' and 'SUBMIT' buttons. To the right, there are sections for 'Health Net Brokers' (with a 'Register or Take a tour' link) and 'Plan Information' (with links for Terms & Broker Fees, Summary of Benefits and Coverage, Commercial Plans, Medicare Plans, Pharmacy Plan Information, Shopping Portal for Prospects, and Health Care Reform Guide). At the bottom, there are four tiles: 'Get Contracted' (with a red circle around the text and a red arrow pointing to it), 'ProviderSearch', 'News & Reminders', and 'Need Help?'. The 'Get Contracted' tile contains a sub-link for 'Medicare Contracting' which is also circled in red.

Alternative
Method to
HN-AHIP Site

Select Certification Path

Medicare Broker Certification

Home > Broker > Medicare Broker Certification

COMMERCIAL BROKERS

MEDICARE BROKERS

Medicare Brokers

Medicare Producer Training & Certification

It's easy to become a Health Net Medicare Broker in California. Please select the appropriate training and certification path:

NEW BROKER CERTIFICATION

New brokers are those who have never contracted or certified with Health Net Medicare Programs.

**New Broker
Click here**

RETURNING BROKER CERTIFICATION

Returning brokers are those who have previously contracted with Health Net Medicare Programs.

**Returning
Broker
Click Here**

Code of Conduct

To know more on **Code of Business Conduct and Ethics Integrity Hotline**, [click here](#) ▶

Quick Links

- [Secure Messaging](#) ▶
- [Key Contacts for Brokers](#) ▶
- [Forms and Brochures](#) ▶
- [Quote Individual, Family and CA Farm Bureau Plans](#) ▶
- [Quote Medicare Plans](#) ▶
- [Learn About the Mobile Product Gallery](#) ▶

Alternative
Method to
HN-AHIP Site

New & Returning Broker Certification Page –

New Broker – Proceed to Step 3 and click on
“Health Net AHIP site”

Medicare Broker - New Certification

Home > Broker > Medicare Broker - New Certification

BACK

New Health Net Medicare Broker Training & Certification – California

Welcome to Health Net! We are glad to have you certify with us to sell our 2016 MA and MAPD plans.

Prior to marketing or selling any Health Net Medicare Product, you MUST follow each step listed below to ensure accurate completion and efficient processing of your Broker Agreement.

Getting Certified

▪ **Step 3: Take 2017 AHIP, Fraud Waste & Abuse and Compliance Exam**

- Go to our [Health Net AHIP site](#) even if you have already completed an AHIP, Fraud Waste & Abuse and Compliance certification. Further instructions will be provided once you launch Health Net training program site).
- Refer to: [Health Net-AHIP Site Access Instruction \(pdf\)](#)
- Take the AHIP exam and obtain your AHIP Certification of Completion.

Returning Broker – Proceed to Step 1 and click on
“Health Net AHIP site”

Medicare Broker - Recertification

Home > Broker > Medicare Broker - Recertification

BACK

Returning Broker Recertification – California

Welcome Back! We're glad to have you recertify with us to sell our 2016 MA and MAPD plans.

Prior to marketing or selling any Health Net Medicare Product, you must complete the 2016 Certification requirements below to ensure accurate completion and efficient processing of your Broker Agreement.

Getting Recertified

▪ **Step 1: Take 2017 AHIP, Fraud Waste & Abuse and Compliance Exam**

- Go to our [Health Net AHIP site](#) (even if you have already completed the AHIP certification)
- Refer to: [Health Net-AHIP Site Access Instruction \(pdf\)](#)
- Take the AHIP, Fraud Waste & Abuse and Compliance exam and obtain your AHIP Certification of Completion. Please retain a copy for your records.



Health Net – AHIP Site

Access Code & Registration

Pam White,
Health Net

You have now been redirected to the Health Net-AHIP site. You must create an account on this site, if you are not already registered. If you are experiencing any issues login in please contact our Broker Services for assistance.



Login

Contact Us

Please contact us with questions or for more information.

CA/OR/WA:
Broker Service Center
1-800-708-7646
[Email us](#)

AZ:
Broker Service Center
1-866-459-1212

Login

Username

Password

[Forgot your username?](#)
[Forgot your password?](#)

First Time Visitor?

All users, new and existing, regardless if having registered for previous years' trainings, please click here to register an account.

Marketing Health Net Medicare Advantage Plans:

Enter Access Code for Health Net Offered Discount

As a Health Net Broker you can receive a price reduction off the AHIP Medicare & Fraud Waste & Abuse Training

Once you submit the access code, follow the screen to complete new HN-AHIP site registration steps for new brokers

- Brokers, enter “HN2017”
- HN Associates, enter your Associate ID
- Optum Agents contact your Site Administrator for your Pre Set Access Code
- Group Agents contact your Licensing Site Administrator for your Pre Set Access Code



Access Code*



Please enter your designated access code based on the User type:

Group Employees: Please obtain your Access Code from your Licensing Coordinator

External Brokers: Please enter *HN2017* as your Health Net Access Code

Health Net Associates: Please enter your Associate ID number

Optum: Please obtain your Access Code from your site administrator

Submit

There are required fields in this form marked*.

Registration Steps – first time users

Step 1. Submit confidential information

Step 1 of 3

Confidential Information

Please fill out the following required fields:

Last name*
Enter last name on the account

DOB*
Enter date of birth (mm/dd/yyyy)

Last 4 Digits of SSN*
Enter last 4 digits of social security number

There are required fields in this form marked*.

Registration Steps – first time users

Step 2. Submit demographic information

Step 2 of 3

Confidential Information	
Provide some information to uniquely identify yourself for the AHIP Medicare Training System	
Last name	<input type="text"/>
DOB	<input type="text"/>
Last 4 Digits of SSN	<input type="text"/>
National Producer Number	
Please provide your National Producer Number (NPN) if you have one. Your NPN will serve as your username.	
NPN	<input type="text"/>
	Click here to look up NPN on NIPR website.
Confirm NPN	<input type="text"/>
	Verify NPN
Password	
Provide a password to access the system. The password must have at least 6 characters	
Password*	<input type="password"/>
	Enter Password
Confirm password*	<input type="password"/>
	Verify Password

Health Net	
Arizona State License	<input type="text"/>
	<i>If applicable, please enter your Arizona state license #</i>
California State License	<input type="text"/>
	<i>If applicable, please enter your California state license #</i>
Oregon State License	<input type="text"/>
	<i>If applicable, please enter your Oregon state license #</i>
Washington State License	<input type="text"/>
	<i>If applicable, please enter your Washington state license #</i>
	<input type="button" value="Register"/> <input type="button" value="Cancel"/>
There are required fields in this form marked*.	

Registration Steps – first time users

Step 3. Review registration confirmation message and user name.

Health Net Transcript

Step 3 of 3

Your account has been created.

Please note your username below. You will need this information for future logins to the site.

Username

[Redacted]

[Continue to Home](#)

Once you have completed the registration process, click “Continue to Home” and select your learning courses.

Select Your Learning Tracks - Select the region(s) in which you intend to sell, then click “Place me in the selected learning” to enter MY CERTIFICATIONS PAGE

Available learning

State 1

- Arizona
- California
- Washington/Oregon
- Aon Hewitt

Select all
Unselect all

State
<input checked="" type="checkbox"/> Arizona 2
<input checked="" type="checkbox"/> California
<input checked="" type="checkbox"/> Washington/Oregon

After selecting your learning plans click here


3

MY CERTIFICATIONS PAGE

click the plus sign (+) on the right to see courses in each region

Health Net Transcript

Please note, Health Net will be monitoring and tracking the amount of time spent within the provided items. These elapsed times will be reflective within your personal transcript.

For agents who have already taken AHIP's 2017 Medicare Training, please follow the link provided below. The system will re-direct you to AHIP's training site and automatically sign you into Health Net's co-branded version of the training - assuming you already have an active account with them. Once logged in, the system will prompt you with an option to transmit your results back over to Health Net's system. Once completed, you can return back to your training by selecting the "Return to Health Net" link located in the top-right hand corner.

My Certifications

- Health Net Medicare Broker Certification (Arizona) 
- Health Net Medicare Broker Certification (California) 
- Health Net Medicare Broker Certification (Oregon) 
- Health Net Medicare Broker Certification (Washington) 



* Please note: If you select multiple region learning tracks, you will see the same AHIP training and other Health Net courses listed in each region. You only need to take/pass these courses once.

MY CERTIFICATIONS PAGE - 2017 AHIP, General Compliance and Fraud Waste & Abuse Certification Training

- The “2017 AHIP Medicare Training” link will direct you to the AHIP site where you can review the learning modules and take the exam.
- If you have taken AHIP's 2017 Medicare Training, please still follow the link. The system will re-direct you to AHIP's training site and automatically sign you into Health Net's co-branded version of the training - assuming you already have an active account with them. Once logged in, the system will prompt you with an option to transmit your results back over to Health Net's system. Once completed, you can return back to your training by selecting the "Return to Health Net" link located in the top-right hand corner.

MY CERTIFICATIONS PAGE – HN 2017 Product Training

- **Health Net's 2017 Product & Sales Compliance Training is currently available to certify and sell 2017 Health Net Products.**
- All Training Certifications will be submitted electronically upon completion to the Health Net Medicare Broker Intake team. There is no need to send certifications as they will be verified and processed once you have completed and passed your courses.
- Please print a copy of your completed certifications for your records.
- If you have any questions or need further assistance please contact our Medicare Broker Services at 1-800-708-7646.