



Health Net®
COMMUNITY SOLUTIONS



PHARMACY UPDATE

May 17, 2017

UPDATE #17-006

PAGE 1 of 1

This update applies to:

State:

☒ California

Line of business:

☒ Medi-Cal

PHARMACY INQUIRIES ONLY:

**Caremark
Claims Processing**

Medi-Cal

1-800-600-0180

*For optimal service,
this telephone number
is for pharmacy use
only.

MEMBER INQUIRIES:

Refer all member
inquiries to the
appropriate Customer
Service phone number
listed on their ID card.

Preferred Lancet Change to Abbott Takes Effect June 1

On Thursday, June 1, the preferred lancets for Medi-Cal members of Health Net, CalViva Health, and Molina Healthcare (Inland Empire) changes to Abbott brand lancet products.

Our members who currently use another brand of lancets should switch to an Abbott brand product on or after June 1. Those who wish to continue using another brand of lancets must have their prescriber submit a prior authorization request to us.

Please make sure your pharmacy has enough stock of Abbott brand lancet products in time for this June 1 change.

Additional Information:

- Members with questions may call 1-800-675-6110 for Health Net, 1-888-893-1569 for CalViva Health, or 1-800-867-6564 for Molina Healthcare (Inland Empire).
- If you have questions regarding the information in this update call the Health Net Medi-Cal Pharmacy Department at 1-800-867-6564.
- For prior authorization requests call Health Net at 1-800-867-6564, or fax a Prior Authorization form to 1-800-977-8226.

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