

L.A. County Coordinated Care Initiative Stakeholder Workgroup

The San Diego County Experience



Mark Sellers, M.A., M.F.T.
Brenda Schmitthenner, M.P.A.
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Independence

Dependence

Call Center/ADRC

RSVP, Veterans
Health Promotion
Info & Assistance
Outreach & Education

Senior
Dining &
Home-
Delivery

Care Mgmt
Adult Day Care
Caregiver Support
Care Transitions

IHSS

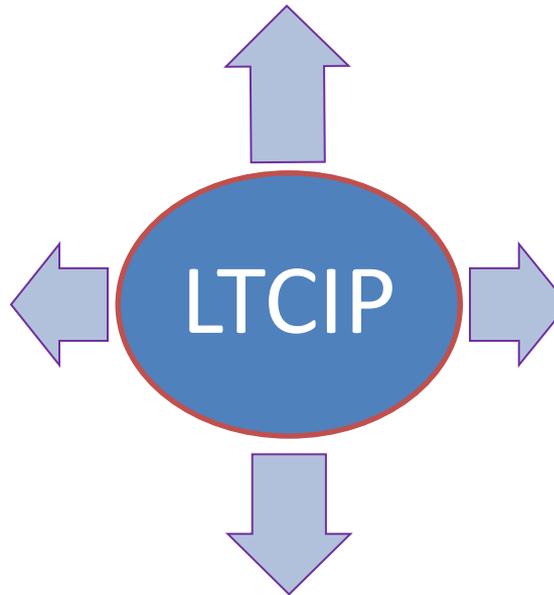
APS
Ombudsman
Project Care
PA/PG/PC
Senior Team



Intergenerational



www.sdltcip.org



San Diego CCI Health Plan Options

Cal MediConnect Plans

PACE

- Care1st Health Plan
- Community Health Group
- Health Net
- Molina Healthcare



Medi-Cal Managed Care Plans

PACE

- Care1st Health Plan
- Community Health Group
- Health Net
- **Kaiser Permanente**
- Molina Healthcare



Healthy San Diego



AGING & INDEPENDENCE SERVICES
COUNTY OF SAN DIEGO ■ HEALTH AND HUMAN SERVICES AGENCY
LONG TERM CARE INTEGRATION PROJECT



San Diego CCI Advisory Committee Membership

- Cal MediConnect Health Plans
- HHSA/AIS
- Public Authority
- Dual-Eligible Consumers
- Hospital Association
- SD Medical Society
- Consumer Center
- HICAP
- CBAS
- PACE
- Advocates
- Community Clinics
- HCBS Providers
- SNF
- Harbage Consulting
- Behavioral Health
- Disability Rights

AIS' Role in CCI/Cal MediConnect

Educator, Supporter, Convener, Contractor

- Educated about AIS programs and provided rates
- Convened monthly planning meetings with the CCI Plans
- Providing Admin Support for committees and workgroups



In-Home Supportive Services (IHSS)

- County executed an MOU with the Health Plans to support the provision of IHSS as a managed care benefit.

Multi-purpose Senior Services Program (MSSP)

- County executed a contract with Health Plans for the provision of MSSP Waiver Services to Plan Members.



IHSS Coordination Guide

- **Workgroup:** All 5 Health Plans, AIS IHSS Managers/Program Staff, Public Authority
- **Commitment:** A single protocol (see handout)
- **CCI Advisory Committee review & approval**
- **Key Elements:** MPP sites, program design integrity, communication “touch points,” expedited processes, cross training, Coordination Care Team meetings (ICT’s)

So...How is it going?

► Successes



- CCI Advisory Committee
- CCI Communication Workgroup
 - Library Outreach
 - Pharmacy Outreach
 - LTCIP website & CCI ToolKit
- Strong stakeholder relationships with the CCI Plans
- California Collaborative for Long Term Services & Supports



► Challenges



- Enrollment Notices
- Consumer Confusion
- High opt-out rate
- Administrative logistics between SNFs and Health Plans
- IHSS Newsletter
- Stakeholder feedback not adequately addressed