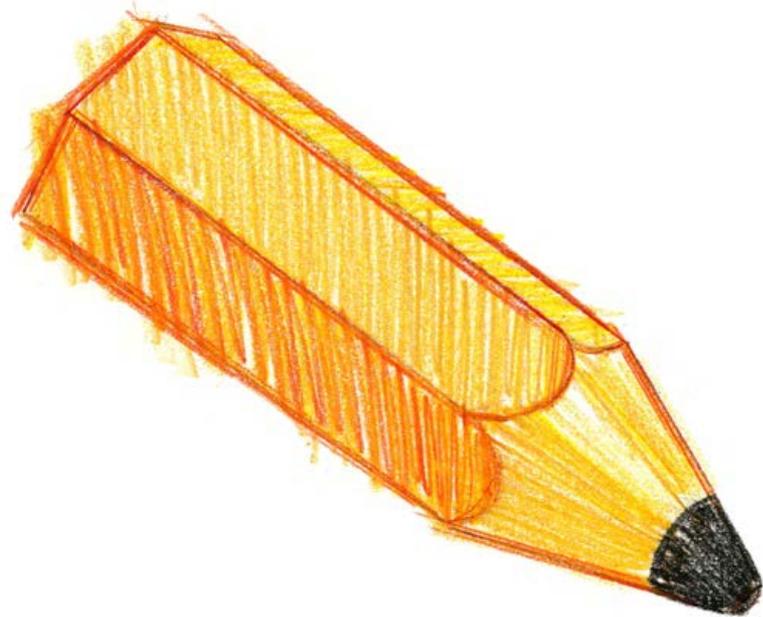


L.A. County CCI Stakeholder Meeting January 2015 Enrollment Wave



December 17, 2014

January 2015 Enrollment

DHCS Estimates by Type

County	DSNP	2015 LIS	2014 LIS	Phased Enrollment	Total
Los Angeles	37,000	6,500	7,500	19,500	70,500
Statewide	60,000	11,100	11,000	33,000	124,600
	Full Benefit Dual Eligibles in plans that are also a CMC plan in a CCI County	Beneficiaries that must change Part D Plans because they will have premiums increasing above benchmarks All members that will need to change are included because passive enrollment is not allowed twice.		Beneficiaries with January birth months with Medicare and Medi-Cal in Fee-for-service	

Health Net will continue to receive approximately 47.5% of passive enrollment assignments

DSNP Transition - DSNP to Cal MediConnect Outreach

DHCS

- Notices
 - 90 Day
 - 60 Day
 - Tele Town Halls
 - 30 Day Notice
- Options for Full Benefit Duals
 - Remain in CMC, after passive enrollment
 - Choose MA Plan
 - Remain in Medicare FFS and enroll Medi-Cal in a MMP
 - DSNP Members Excluded from CMC may remain in their plan
 - Partial eligible, SOC, ESRD, Waivers, Developmentally Disabled

Health Net

- Broker Communications Aug/Sept
- Notice of Action (Oct)
- Targeted Calls (Nov & Dec)
 - No PCP Crossover
 - Opt-Outs
 - Oct – Dec Effectives
- All Plan Broker Letter (Nov)*
- All Plan PCP Letter (Nov)*
- Member Toolkit (Dec)

*See letters in Embedded Documents Zip File

January Wave- Preparation

Members

- **17,000 Health Net DSNP Members affected**
 - **80% +/-** Transitioning *without disruption in PCP or Participating Provider Group*
 - **10% +/-** Will be reassigned a *new PPG and keep PCP*
 - **Less than 10%** - Will be assigned a *new PPG and a new PCP*

Staffing, Outreach and Training

- Increased member services, case management and other staffing
- Educated members, Providers, Provider Groups, staff and HRA Vendor

Care Coordination and Care Plans

- Identify and coordinate potential transitional issues for the members that may see a change in PCP or PPG
- Leverage current information available in recent (DSNP) Health Risk Assessments
- Update DSNP care plan to include requisite elements of the CMC Model of Care

PCP and PPG Assignments

- Ensure historical data helps to guide member assignments to minimize disruption
- Ensure that providers are assignments are manageable

Thank you!

