

# California's Coordinated Care Initiative

Outreach Update  
*February 2014*



# CalDuals.org

The screenshot shows a web browser window with the URL <http://dev.calduals.org/>. The page features the CalDuals logo and the tagline "Keeping you informed about Medicare/Medi-Cal integration". A navigation menu includes links for Home, About, News, Beneficiaries, Enrollment Samples, Calendar, CCI Counties, Implementation Center, and Providers. The main content area is divided into three sections: "Bringing Coordinated Care to Your Medicare & Medi-Cal Benefits.", "CalDual's Latest News", and two sidebars for "Beneficiaries & Caregivers" and "Providers".

**CalDuals** Keeping you informed about Medicare/Medi-Cal integration

Home About » News Beneficiaries Enrollment Samples Calendar CCI Counties » Implementation Center » Providers »

**Bringing Coordinated Care to Your Medicare & Medi-Cal Benefits.**

**Beneficiaries & Caregivers**

Medi-Cal & Medicare users, find the Cal MediConnect program in your county:

- Los Angeles
- Orange
- San Diego
- San Mateo
- Alameda
- Riverside

**Providers**

The Coordinated Care Initiative integrates care and services from all types of providers: medical, behavioral health, long-term services and supports, and others.

**Provider FAQs & Educational Materials**

Contact plans in your area < link to

**CalDual's Latest News**

- ▶ Coordinated Care Initiative Update – February 4, 2014  
The Coordinated Care Initiative represents a historic effort to integrate the medical, social, and mental health services provided to some [...]
- ▶ Coordinated Care Initiative Program Update  
On January 24th the Centers for Medicare and Medicaid Services (CMS) announced the results of a program audit of CalOptima's [...]
- ▶ For Stakeholder Comment: 60-Day and 30-Day MLTSS Beneficiary Notices  
The Department of Health Care Services (DHCS) is releasing two managed long term services and supports (MLTSS)

# Provider Webinars

## Provider Outreach

### Provider Outreach and Education

#### Webinars on Key CCI Topics for Providers

This section contains information and materials specific to providers and physicians.

- **Physician Webinar Series: Care Plan Options (CPOs)** (February 2014) Discussion of how physicians can work with plans to provide care plan options to improve patients' care and prevent unnecessary use of emergency services.
- **Physician Webinar Series: Working with In-Home Supports and Services** (February 2014) A presentation on In-Home Supports and Services (IHSS), and physicians' role in the IHSS approval process.
- **Physician Webinar Series: The Individualized Care Plan & Interdisciplinary Care Team** (February 2014) An in-depth look at what providers need to know about the Individualized Care Plan and the Interdisciplinary Care Team in Cal MediConnect.
- **Physician Webinar Series: Understanding the Health Risk Assessment** (January 2014) A detailed look at how the Health Risk Assessment will be conducted under the Coordinated Care Initiative and what providers can expect.
- **What Doctors Need to Know About the Coordinated Care Initiative:** (As of August

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#### Latest Updates

- ▶ Re-Release of the Draft Los Angeles County Enrollment Strategy & Upcoming Stakeholder Call  
19 Feb 2014
- ▶ **Coordinated Care Initiative Update – February 4, 2014**  
4 Feb 2014
- ▶ **For Stakeholder Comment – Outreach Toolkit Materials**  
4 Feb 2014

# Toolkit and Slidedecks

## Outreach Toolkit

### Toolkit Materials

As a part of the **Coordinated Care Initiative Beneficiary and Provider Outreach Plan**, DHCS has developed a toolkit of educational materials with stakeholder input. These materials are available here for download to be used by the public in outreach and educational activities.

#### Materials For Beneficiaries & Advocates

- Overview Presentation on the CCI for Beneficiaries: [PPT](#) / [PDF](#) [2/14]
- Overview Presentation on the CCI for Advocates: [PPT](#) / [PDF](#) [2/14]
- **CCI Overview Pamphlet**: the basics about the Coordinated Care Initiative (CCI) [2/14]
- **Cal MediConnect Eligibility**: how to know if you're eligible for Cal MediConnect [2/14]
- **Continuity of Care**: facts about how you can continue to receive services and see your doctor under the CCI [2/14]
- **Rights and Responsibilities**: learn what your rights are as a Cal MediConnect or Medi-Cal health plan member [2/14]
- **In-Home Supportive Services (IHSS)**: information on how IHSS services will continue to help people live in their homes under the CCI [2/14]
- **Program for All-Inclusive Care for the Elderly (PACE)**: learn about this option for those seniors who need coordinated medical care to continue living as independently as possible at home [2/14]

#### Materials For Providers

- Overview Presentation on the CCI for Providers: [PPT](#) / [PDF](#) [2/14]
- **Provider Payments under the CCI**: an overview of how provider payments will work for physicians and other provider [2/14]

- Overview Presentation on the CCI for Beneficiaries: [PPT](#) / [PDF](#) [2/14]
- Overview Presentation on the CCI for Advocates: [PPT](#) / [PDF](#) [2/14]

- Overview Presentation on the CCI for Providers: [PPT](#) / [PDF](#) [2/14]

# Weekly Update

CalDuals

Feb 7, 2014

## WEEKLY UPDATE

Coordinated Care Initiative Outreach Weekly Update

*This update is to keep DHCS outreach coordinators up-to-date on local education activities, CCI announcements and the work ahead.*

### Events This Week in CCI Outreach

#### 1/30: San Mateo County Ethnic Media Roundtable

A series of ethnic media roundtables highlight the beneficiaries and frontline providers who will be participating in and benefiting from Cal MediConnect and the Coordinated Care Initiative kicked off in San Mateo County.

- Several beneficiaries and family caregivers shared personal anecdotes about challenges they have faced navigating the healthcare system. Bilingual daughter Gladys Wilkom expressed hope that care coordinators available to Cal MediConnect enrollees will be able to help her communicate treatment plans and the importance of prescription medication to her elderly father.



Bay Area beneficiaries or care givers discuss their experiences and need for care coordination.

# Additional Resources

- Email [info@calduals.org](mailto:info@calduals.org)
- Twitter @CalDuals

