

Coordinated Care Initiative (CCI) L.A. County CCI Stakeholder Workgroup

I. PURPOSE OF WORKGROUP

The purpose of The L.A. County CCI (Coordinated Care Initiative) Stakeholder Workgroup is to provide a forum for structured input regarding how the five prime health plans (the plans) participating in the CCI in Los Angeles County offer seamless access and coordination across the full continuum of services – from medical care to long term services and supports (LTSS) for beneficiaries with Medi-Cal, Medicare or both.

II. Members of the Workgroup include but not limited to

- Care1st
- CareMore
- Health Net
- L.A. Care
- Molina
- Community Based Organizations
- Stakeholders
- Advocates

III. SCOPE OF WORKGROUP

The L.A. County CCI Stakeholder Workgroup will provide feedback to the plans on developing, implementing, and operating both parts of the CCI: Cal Medi-Connect and Managed Long Term Services and Supports (MLTSS). The Workgroup will promote information sharing among entities that serve Medi-Cal and Medicare beneficiaries and provide input for policy positions that promote the interests of these consumers in Los Angeles County.

IV. ROLE AND RESPONSIBILITY OF WORKGROUP MEMBERS

The L.A. County CCI Stakeholder Workgroup will:

1. Provide input on benefits, access to services, coordination of care, adequacy of grievance process, and consumer protections during the development, implementation, and operations of the CCI in Los Angeles County.
2. Suggest the most effective mechanisms for outreach and education to consumers in Los Angeles County about the CCI including: eligibility and enrollment, program benefits, and consumer protections.

3. Engage stakeholders in developing agenda topics, presenting on key issues and other approaches to incorporating stakeholder expertise in planning for the CCI.
4. Agree that specific issues related to individual health plan issues will not be addressed at Joint CCI Stakeholder Workgroup meetings but will be directed to individual health plan staff outside of these joint meetings.

V. FREQUENCY OF MEETINGS AND STAFF SUPPORT

The L.A. County CCI Stakeholder Workgroup will meet as scheduled till October 2014, or as necessary. Additional individual health plan meetings may be scheduled, as necessary. Dates for regular quarterly meetings will be distributed in advance.

The plans in collaboration with stakeholders, will develop the agendas for the meetings. The plans will secure space for meetings which they are responsible for and arrange for facilitation of those meetings. The five prime health plans will take turns, hosting and paying for each stakeholder workgroup.

A maximum of four representatives from each health plan will be in attendance. Support staff and presenters are not counted towards the four health plan representatives. Summaries of each meeting will be prepared by health plan staff or designees and will be distributed to stakeholders for approval, and posted by each health plan for public view.