



**L.A. Care Health Plan
Health Net Community Solutions**

**JOINT CCI STAKEHOLDER MEETING
Thursday, December 12, 2013
1:00 pm – 3:00 pm**

Meeting Summary

- Welcome and Introductions
- Communications and Outreach Work Group Updates, Amber Cutler
 - The work group will develop a comprehensive and targeted outreach and education strategy for LA County.
 - The work group will compile and evaluate outreach and education efforts currently in place to help identify opportunities for collaboration and gaps that need to be addressed.
 - Stakeholders are asked to submit any events they are involved with to the work group's [form](#) and [calendar](#).
- DHCS Updates, Jane Ogle
 - *L.A. County Enrollment Strategy*
 - Draft for comment was released on December 9th with a request for stakeholder input by December 16th.
 - The current strategy includes a voluntary enrollment period from April-July 2014.
 - Passive enrollment for Health Net will be from July-December 2014.
 - L.A. Care will begin passive enrollment in December 2014, once the LPI has been remedied.
 - The goal of the enrollment strategy is for beneficiaries to be evenly distributed between the two prime plans in L.A. County.

- *Beneficiary Outreach*
 - Member notifications from DHCS will be sent out in early 2014 and will be come in a blue envelope.
 - No notices have been issued by the state as of yet. If anyone receives/obtains any “state” notices, please send copy to DHCS.
 - DHCS has been conducting outreach to providers and CBOs up to this point.
 - Future outreach to beneficiaries will take place in early 2014, likely after first notices have been sent.
- *Ombudsman Program*
 - Program independent of DHCS, will be located in DMHC.
 - The ombudsman program will be in place by April 2014.
 - All participating eight counties will be served by the program.

➤ Health Plan Updates

- *L.A. Care, Dr. Trudi Carter*
 - L.A. Care is currently addressing the LPI and specifically targeting Part D measures
 - L.A. Care is confident that the LPI will not interrupt their involvement in passive enrollment in December 2014.
- *Health Net, Martha Santana-Chin*
 - Health Net is ready to begin implementation of Cal MediConnect.
 - Readiness reviews and network validation processes have ensured that they are ready to move forward.

➤ Next Meeting and Next Steps

- The plans asked for stakeholder input on the future structure of these meetings.
- Goal is to set the time for the next meeting during first full week of January, if possible.